



HAMILTON COUNTY SCHOOL
EMPLOYEES CREDIT UNION

SERVING SCHOOL EMPLOYEES AND
THEIR FAMILIES SINCE 1965

Dear Member:

I have noticed that your account does not have a password assigned to it. As of **October 30, 2009**, with the new Red Flag Identity Theft Laws, we will ***no longer be able to give out information or perform a transaction over the phone*** if your account does not have a ***password*** set for it. Below, please write in a password (letters or numbers or both) that you will remember when calling the Credit Union. If you have more than one account with the Credit Union, please add them below. (Note: You can have the same telephone password for all accounts.) Also, please sign on the line provided.

I can also link your account to our Audio Response System if you wish (please check box below). The Audio Response Pin # must consist of 4 numbers.

If you have any questions, please call us at the number listed below.

Thank you.

Sincerely,

MEMBER SERVICES REPRESENTATIVE

TELEPHONE PASSWORD: _____ for ACCOUNT #: _____

TELEPHONE PASSWORD: _____ for ACCOUNT #: _____

TELEPHONE PASSWORD: _____ for ACCOUNT #: _____

(The audio response Pin # can be the same as your telephone password if your telephone password is 4 characters in length)

AUDIO RESPONSE PIN #: ____ ____ ____ ____ FOR ACCT.#: _____

AUDIO RESPONSE PIN #: ____ ____ ____ ____ FOR ACCT.#: _____

AUDIO RESPONSE PIN #: ____ ____ ____ ____ FOR ACCT.#: _____

SIGNATURE: _____

Please print name: _____

9/23/09 lp

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www.hcsecu.com – Website | info@hcsecu.com – E-Mail